# PROPOSED M.B.A. (FULL-TIME) COURSE CURRICULUM: Batch 2015

# FIRST YEAR SEMESTER I

# SECOND YEAR SEMESTER III

	Total Ma	arks	800
		Environment	
8.	CP – 108	International Business	100
		Management	
7.	CP – 107	Computer Applications in	100
6.	CP – 106	Accounting For Managers	100
5.	CP – 105	Communication Skills	100
		Management	
4.	CP - 104	Environment and	100
] 3.	C1 - 103	Wanageriai Economics	100
3.	CP – 103	Managerial Economics	100
2.	CP – 102	Quantitative Methods	100
		Practices	100
1.	CP – 101		100

17.	CP - 301	Business Policy & Strategic	100
		Analysis	
18.	CP - 302	Decision Support System &	100
		Management Information System	
19.	CP - 303	Business Ethics & Corporate	100
		Social Responsibility.	
20.	CP - 304	Summer Training Report & Viva-	100
		Voce	
21.		Specialisation Paper – I	100
22.		Specialisation Paper – II	100
23.		Specialisation Paper – III	100
24.		Specialisation Paper – IV	100
	Total Marks		800

### SEMESTER II

#### CP – 201 Organisation Behaviours 100 10 | CP – 202 | Management Science 100 CP – 203 Human Resource 11 100 Management CP – 204 Financial Management 100 13 CP – 205 Marketing Management 100 14 | CP – 206 | Production & Operations 100 Management 15 CP – 207 Research Methodology 100 16 CP – 208 Project Management 100 **Total Marks** 800

### SEMESTER IV

25.	CP – 401	Corporate Evolution & Strategic	100
		Management	
26.	CP - 402	Business Legislation	100
27.	CP - 403	Corporate Governance	100
		-	
32.		Elective Paper – I	100
29.		Elective Paper – II	100
30.		Elective Paper – III	100
		-	
		Total Marks	600

Total Marks 3000

### **DISTRIBUTION OF MARKS**

SEM. I-800, SEM. II-800, SEM. III-800, SEM. IV-600 **TOTAL MARKS – 3000** 

EXTERNAL EVALUATION IN EACH PAPER OF 80 MARKS Sec. A  $(4 \times 8) = 32$  Marks Sec. B  $(3 \times 16) = 48$  Marks

INTERNAL EVALUATION IN EACH PAPER OF 20 MARKS

Mid Term Test -50% Seminar-30% Class Performance – 20%

# SARVEPALLI RADHAKRISHNAN UNIVERSITY, BHOPAL

# MBA (Full Time) Course – Batch -2015

List of Specialisations & Elective Papers w.e.f. Session 2015

Students are required to study all core papers and opt any one-specialization area in Sem. III & one elective area in Sem. IV.

SPECIALISATION		ELECTIVES		
MARKETING		INTERNATIONAL BUSINESS		
FSM – 1	Consumer Behaviour	FELIB – 1	Export Import Procedures, Documentation and	
			Logistics	
FSM – 2	Advertising Management	FELIB – 2	International Economic Organisations &	
			Regional Blocks	
FSM - 3	Sales & Distribution Management	FELIB – 3	Global Human Resource Management	
FSM – 4	International Marketing	<b>BUSINESS &amp; ENTREPRENEURSHIP MANAGEMENT</b>		
HUMAN I	RESOURCE MANAGEMENT	FELBEM – 1	Entrepreneurship Development & Enterprise	
			Management	
FSO – 1	Management of Industrial Relations	FELBEM – 2	Small Business Environment and Management	
FSO – 2	Management Training and Development	FELBEM – 3	Finance & Marketing for Small Business	
FSO – 3			URBAN MANAGEMENT	
	Development			
FSO – 4	Organisational Development &	FELRM – 1	Rural Industrialization	
	Effectiveness			
FINANCE		FELRM – 2	Rural Marketing	
FSF-1	Security Analysis and Investment	FELRM – 3	Co-operative Management	
	Management			
FSF – 2	International Financial Management	EVENT MANAGEMENT		
FSF – 3	Management of Financial Services	FELEM – 1	Principles of Event Management	
FSF – 4	Corporate Taxation	FELEM – 2	Resource Planning & Marketing	
		FELEM – 3	Control & Evaluation	
		RETAIL MANAGEMENT		
		FELRTLM-1	Retail Concepts and Practices.	
		FELRTLM-2	Marketing Concepts in Retail Management.	
		FELRTLM-3	Retail Strategies and Operations.	
		INFORMATION TECHNOLOGY MANAGEMENT		
		FESI – 1	System Analysis & Design	
		FESI – 2	Data Base Management System	
		FESI – 3	Strategic Management of Information	
			Technology	

# **MANAGEMENT CONCEPTS & PRACTICES**

COURSE NO. CP: 101 Max. Marks (Ext. Exam): 80

Min. Pass Marks : 32

### **OBJECTIVES:**

The objective of this paper is to familiarize the student with basic management concepts and behavioural processes in the organization.

### **COURSE CONTENTS:**

- Unit I Evolution of Management Thoughts: Bureaucracy theory Weber, Scientific management F.W.Taylor, Administrative (Process) Management Henry Fayol, Human relations era Elton Mayo, Systems and contingency approach, for understanding organizations, Managerial processes, functions, skills and roles in an organization.
- Unit II Social Responsibility of Business; Understanding and Managing individual behaviour Personality, Perceptions, Values, Attitudes, Learning, work Motivation, Motivation Theories, Individual decision making and problem solving.
- Unit III Transactional Analysis, Johari Window. Understanding and managing group processes; Interpersonal and group dynamics applications of emotional intelligence in organisations.
- Unit IV Group decision making, Leadership Theories, Delegation, MBO and Modern Management Thoughts.
- Unit V Understanding and Managing organizational system Organizational design and structure, Work stress: Causes, Sources and Management of Stress.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Luthans, F. Organizational Behaviour. 7<sup>th</sup> ed., New York, McGraw Hill, 1995.
- 2. Stoner, J. etc. Management. 6<sup>th</sup> ed., New Delhi, Pretice Hall of India, 1996.
- 3. Chandan J., Organizational Behaviour, Vikas Publication.
- 4. Koontz O Donnel, Principals of Management.

# **QUANTITATIVE METHODS**

COURSE NO. CP: 102 Max. Marks (Ext. Exam): 80

Min. Pass Marks : 32

## **OBJECTIVES:**

The objective of the course is to make the students familiar with some basic statistical and linear programming techniques. The main focus, however, is in their applications in business decision making.

#### **COURSE CONTENTS:**

- Unit I Statistical basis of managerial decision: Frequency distribution and graphic representation of frequency distribution, Measures of Central Tendency Mean, Median, Mode, Requisite of ideal measures of Central techniques, Merits, Domestic of Mean, Median Mode and their managerial application.
- Unit II Dispersion Measures of dispersion range, Q.D., M.D., S.D., coefficient of variation, skew ness, kurtosis.
- Unit III Theory of Probability and probability distribution Mathematical probability, Trail and event, sample space, Simple problem based on sample space, Binomial, Poisson, Normal distribution and their application in business decision making.
- Unit IV Correlation and regression analysis Karl Pearson's coefficient of correlation, rank correlation, repeated ranks, spears man's rank correlation, regression equation, Regression coefficient, Time Series analysis and forecasting.
- Unit V Sampling and Sample Tests Purposive sampling, Random Sampling, Null hypothesis, Alternative hypothesis, Chi-square test of goodness of fit and t test for difference of Means and Application of these test in management.

# **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Gupta, S.P. and Gupta M.P. 'Business Statistics'. New Delhi, Sultan Chand, 1997.
- 2. Levin Richard I and Rubin David S. 'Statistics for Management'. New Jersey, Prentice Hall Inc., 1995.
- 3. Kapoor, 'Operation Research'.
- 4. Elhance, 'Fundamental of statistics for Management'.

# **MANAGERIAL ECONOMICS**

COURSE NO. CP: 103 Max. Marks (Ext. Exam): 80 Min. Pass Marks : 32

### **OBJECTIVES:**

The objectives of this course is to acquaint the students with concepts and techniques used in Micro – Economic Theory and to enable them to apply this knowledge in business decision-making. Emphasis is given to changes in the nature of business firms in the context of globalisation.

### **COURSE CONTENTS:**

- Unit I Concepts and Techniques Nature and Scope of Managerial Economics, Application of Economics in Managerial Decision Making Marginal Analysis; Theory of Demand demand functions, income and substitution effects, demand forecasting.
- Unit II Production and Cost returns to scale, cost curves, break-even analysis; economies of Scale, Theory of firm profit maximization, sales maximization.
- Unit III Market Structure Price and output decision under different market structures, price discrimination, non-price competition.
- Unit IV Macro Economics–Aggregates and Concepts, GNP and GDP, Concept and Measurement of National Income: Determination of National Income,
- Unit V Money Supply and Monetary Policy, Fiscal Policy: Aggregate Consumption Gross Domestic Savings, Gross Domestic Capital Formation WPI, CPI and Inflation. Consumption Function.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Adhikary, M. 'Business Economics', New Delhi, Excel Books, 2000.
  - 2. Chopra, O.P. 'Managerial Economics'. New Delhi Tata McGraw Hill 1985.
- 3. Divedi D. N., 'Managerial Economics', Vikas Publication.
- 4. Varshney R.L. & Maherhwari R. L., 'Managerial Economics'.
- 5. Koutsoyiannis, A. 'Modern Mico-Economics', New York, Macmillan, 1991

# **ENVIRONMENT AND MANAGEMENT**

COURSE NO. CP: 104 Max. Marks (Ext. Exam): 80 Min. Pass Marks : 32

### **COURSE CONTENTS:**

- Unit I Environmental Management: Fundamentals Sustainable Development, Implications of human population growth, Limits to growth, Environment and Business Schools; Energy Management.
- Unit II Ecosystem Concepts: Basic Concepts and their application in Business, Industrial Ecology and Recycling Industry; Environmental Management System: ISO 14000.
- Unit III Environmental Clearance / Permissions for establishing industry; and Environmental Impact Assessment Report.
- Unit IV Approaches to corporate Ethics, Bio-ethics and Environmental Ethics; Dams and their role.
- Unit V Pollution Air, Water and Land, Waste Management; Trade in wastes; Biodiversity Management, Role of Biodiversity in International Trade; Forest Products and Trade, Soil Erosion, Ozone depletion; Green House Effect; Global Warming.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Uberoi, N.K.; 'Environmental Management', Excel Books, A-45, Naraina Phase –1. New Delhi, 2000.
- 2. Pandey, G.N.: 'Environmental Management', Vikas Publishing House New Delhi, 1997.
- 3. Prabhakar V.K., 'Environmental Analysis', Anmol Pub.
- 4. Gupta N. Dass: 'Environmental Accounting', Wheeler Publishing, 19, K. G. Marg, New Delhi, 1997.

# **COMMUNICATION SKILLS**

Course No. CP: 105

Max. Marks : 80

Min. Pass Marks : 32

## **OBJECTIVES:**

The objective of this paper is to equip the students with the necessary skills and techniques of business communication.

### **COURSE CONTENTS:**

**UNIT I:** Communication : Meaning, nature, importance to managers, communication theories, elements of communication process, importance of feedback, Model of Communication, Barriers to effective communication.

UNIT II: Types of Communication: Oral, Written & non verbal, Upward, Downward & Lateral: Speeches for different occasions; Interviews; Group Discussion; Conferences; Effective Listening; Grapevine communication.

**UNIT III:** Written Communication: Letter Writing; Types of Business Letters; Do's & Don'ts of business letters.

**UNIT IV:** Non – verbal Communication : Meaning and importance; Kinesics; Proxemics; Chronemics; Para-language; Artefacts

**UNIT V:** Report Writing: Types and structure of reports, Drafting of reports. Strategies to develop effective communication skills – Do's & Don'ts of Public Speaking. Importance of Resume and Covering letter – Writing a Resume, essentials of drafting an effective resume.

### **SCHEME OF EXAMINATION:**

**Total Marks:** (Internal 20, External 80) = 100 Marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8 4x8 = 32 Marks. Sec. B: (Essay type & case) 3 out of 5 3x16 = 48 Marks.

- 1. Rodriques, M.V., Effective Business Communication, Concept Publishing Company, Delhi, 2003.
- 2. Rayudo. C.S., Communication, Himalaya Publishing House, Delhi 2008.
- 3. Sinha, K.K., Business Communication, Galgoita Publishing Company, New Delhi, 2006.
- 4. Raymond V. Lesikar, John D. Pettit, Jr, Business Communication Theory and Application, AITBS Publishers & Distribution, Delhi, 1999.
- 5. Herta A. Murphy, Herbert W. Hildebrandt, Jane P. Thomas, Effective Business Communication, Tata McGraw Hill Publishing Company Limited, New Delhi, 2008.
- 6. Diwan Parag, Business Communication, Excel Books, New Delhi, 1997.

# **ACCOUNTING FOR MANAGERS**

COURSE NO. CP-106 Max. Marks (Ext. Exam): 80 Min. Pass Marks : 32

#### **OBJECTIVES:**

The basic purpose of this course is to develop an insight of postulates, principles and techniques of accounting and utilization of financial and accounting information for planning decision-making and control.

### **COURSE CONTENTS:**

- Unit I Financial Accounting Concept, Importance and Scope, Principles of Double Entry, Ledger Accounting, Preparation of Trial Balance.
- Unit II Preparation of Financial Statements Profit and Loss Account and Balance Sheet; Depreciation Accounting.
- Unit III Financial Statement analysis Comparative Statement; Common Size Statements; Ratio analysis, Cash flow and fund flow analysis.
- Unit IV Management Accounting concept; Needs, Importance; Cost Accounting Records and Processes, Inventory Valuation, Reconciliation between Financial and Cost Accounts.
- Unit V Costing for Decision-Making, Marginal Costing and Absorption Costing;

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

THI I ELECTION ENTER WILL EXPLICATION				
Sec. A: (Short Answers)	4 out of 8	4 x 8	= 32  Marks.	
Sec. B: (Essay type & case)	3 out of 5	3 x 16	= 48 Marks.	

- 1. Anthony R n and Reece, J. S. 'Accounting Principles', 6<sup>th</sup> ed. Homewood, Illinois Richard D, Irwin, 1995.
- 2. Bhattacharya S K and Dearden J. 'Accounting for Management'. Text and Cases. New Delhi, Vikas 1996.
- 3. Sharma & Gupta, 'Management Accounting' Kalyani Publication.
- 4. Pandey I. M., 'Management Accounting', Vikas Publication.

# COMPUTER APPLICATIONS IN MANAGEMENT

COURSE NO. CP-107 Max. Marks (Ext. Exam): 80

Min. Pass Marks : 32

## **OBJECTIVES:**

The objectives of this course include developing an appreciation of different software and hardware systems available in the industry among the students and build up the experience of computer usage in business organizations with specific reference to commercial data processing systems.

### **COURSE CONTENTS:**

- Unit I PC: Introduction, Configuration, Operating system features and functions, Application programs and packages. Word Processing: Word Basic, Formatting text & documents, Working with Header Footer, Tables, Macros, Toolbar, Mail merge. Excel: Spreadsheet, Range, Formulas, Functions, and Graphs. Power Point: Power point basics, creating Presentation, Working with Text, Graphs, Multimedia.
- Unit II Database : Basic concept, Data base system architecture, data models, relational model, relations, relation representation, SQL,
- Unit III Data Communication :- Computer Networks (LAN, MAN, WAN), Network Hardware, Reference Model , Network Topologies , Transmission mode, Transmission media (Guided, Unguided)
- Unit IV Working with HTML tags:-colors, Hyperlinks, Unordered Lists, Ordered Lists, Definition Lists, Marquee, Tables, Forms, Basic of Java scripts & VB script for interactive pages. Website Hosting, E-Mail, Blogs, Forums.
- Unit V System Security :- Virus, Type of Virus, Antivirus, Firewall, E-Commerce : Understanding of E-Commerce, Generation of E-Commerce, Needs & Importance of E-Commerce, Application of E-Commerce.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Working with MS Office Tata McGraw Hill.
- 2. Fundamental of Data base management system, Renu Vig, Ekta Walo, Indian Society of Technical Education.
- 3. Networking, Joseph R. Levy.
- 4. Mastering HTML 4.0 Ray & Ray, BPB Publication.
- 5. The Antivirus Book Saumil U Shah
- 6. E-Commerce Strategies Charles Trepper, PHI.

# INTERNATIONAL BUSINESS ENVIRONMENT

COURSE NO. CP: 108 Max. Marks (Ext. Exam): 80 Min. Pass Marks : 32

### **OBJECTIVES:**

The primary Objectives of this course is to acquaint the students to emerging global trends in business environment.

### **COURSE CONTENTS:**

- Unit I International Business: An Overview Types of International Business; The External Environment. The Economic and Political Environment, The Human Cultural Environment.
- Unit II Balance of Payments, WTO and its importance for Indian Business, International Monetary Fund (IMF), Word Bank (IBRD).
- Unit III Exchange rate determination, Fixed and Flexible exchange rate, Convertibility of Rupee and its implication, Foreign Institutional Investors (FII), Foreign Direct Investment (FDI), Euro-Currency.
- Unit IV Regional Blocks; Internationalization of Service Firms, Export Management; Joint Ventures and Global Competitiveness.
- Unit V Globalization and Human Resource Development; Globalization with Social Responsibility.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Alowrth, Julian S. The Finance, Investment and Taxation Decisions of Multinational London, Basil Blackwell 1988.
- 2. Bhalla, V K and S. Shivaramu, International Business Environmental and Business New Delhi, Annil 1995.
- 3. Bhalla, V K International Economy, Liberalisation Process, New Delhi, Anmol, 1993.
- 4. Daniel, John D and Radebangh, Lee H International Business 5<sup>th</sup> ed., New York, Addision Wesley, 1989.

# ORGANISATIONAL BEHAVIOUR

Course No. CP: 201 Max. Marks : 80

Min. Pass Marks : 32

# **OBJECTIVES:**

Organizational behaviour provides the knowledge base understanding of behaviour within organizations. OB equips student with tools to effectively manage individuals and groups within organizations and offers a better understanding of organizational culture.

### **COURSE CONTENTS:**

**UNIT I:** Understanding Organizational behaviour: Levels of analysis within OB – individual, group and organization; challenges and opportunities for OB; relationship of OB with other fields.

**UNIT II:** Foundation of individual behaviour; learning theories; Perception: factors influencing Perception; Personality, Attitudes, Job satisfaction and Values.

UNIT III: Motivation: concept and process; Motivation theories: Maslow, McGregor, Herzberg, Alderfor's, Vroom, Porter & Lawler and Equity theory; Motivating employee techniques;
Group: nature, functions & development.

UNIT IV: Organisational Culture & Climate; Organisational conflicts Type, Causes and Management; Johari Window and Transactional Analysis; Emotional Intelligence; Knowledge Management; Power & Politics; Negotiation.

UNIT V: Organisational Change: Forces for change; Resistance to change; Managing change; Stress; Concept, Sources of Stress, Consequences, Management of Stress; Burnout: Causes and Handling of Burnout; Managing diversity in organization.

### **SCHEME OF EXAMINATION:**

**Total Marks:** (Internal 20, External 80) = 100 Marks

# PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8 4x8 = 32 Marks. Sec. B: (Essay type & case) 3 out of 5 3x16 = 48 Marks.

### **Suggested Readings:**

- 1. Baron, R.A. and Greenbeg. J (Behaviour in organization. Pearson India).
- 2. Luthans, F., "Organizational Behaviour", 7<sup>th</sup> ed. New York, McGraw Hill, 1995.
- 3. Chandan, J., "Organizational Behaviour", Vikas Publishing House Pvt. Ltd.
- 4. Udai Pareek, "Organizational Behaviour", Oxford University Press, 2004.
- 5. Robbins, S.P., Judge, T. A and Sanghi, S. (2007). Organisational Behaviour Dehil: Pearson Education.
- 6. Khandwalla, P. N. (1992). Organization Design for excellence, new Delhi: Tata McGraw Hill.
- 7. Davis, K. Human Behariour at work. New Delhi. Tata McGraw Hill.

# **MANAGEMENT SCIENCE**

Course No. CP - 202 Max. Marks (Ext. Exam) : 80

Min. Pass Marks : 32

### **COURSE CONTENTS:**

- Unit I Management Science-Basic concepts and its role in decision making.
- Unit II Linear Programming General Linear programming problem, Standard and Canonical Forms of Linear programming problem, Basic Concepts, Model Formulation, Graphical solution of solving LPP, Duality in Linear programming problem.
- Unit III Transportation Problem Basic concept, North West corner method, Row minima method, Column minima method, Least cost method, Voggel's Approximation method.
- Unit IV Assignment & Sequencing Problem Basic concepts, Hungarian method of solving assignment problem, Sequencing Problem, Processing Jobs through machine(s).
- Unit V PERT/CPM, Decision Theory and Decision Trees Game theory, two person zero sum game; Network Analysis in Project Critical Path Method and Project Evaluation Review Technique.

## **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

#### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Kapoor, 'Operations Research'.
- 2. Heera & Gupta, 'Operations Research'.
- 3. Swarup Kanti, 'Operations Research'.

# **HUMAN RESOURCE MANAGEMENT**

COURSE No. CP: 203 Max. Marks (Ext. Exam) : 80
Min. Pass Marks 32

# **OBJECTIVES:**

In a complex world of industry and business, organizational efficiency is largely dependent on the contribution made by the members of the organization. The Objectives of this course is to sensitize students to the various facets of managing people and to create an understanding of the various polices and practices of human resource management.

### **COURSE CONTENTS:**

- Unit I Concepts and Perspectives on Human Resource Management; Human Resource Management in a changing Environment; Corporate Objective and Human Resource Planning;
- Unit II Career and Succession Planning; Job Analysis and Role Description; Methods of Manpower Search; Attracting and Selecting Human Resources.
- Unit III Induction and Socialization; Manpower Training and Development.
- Unit IV Performance Appraisal and Potential Evaluation; Job Evaluation & Wage Determination.
- Unit V Employee Welfare; Industrial Relations & Trade Unions; Dispute Resolution & Grievance Management; Employee Empowerment;

#### SCHEME OF EXAMINATION:

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Aswathappa, K. 'Human Resource and Personnel Management', Tata McGraw-Hill, New Delhi, 1997.
- 2. Edwin B. Flippo, 'Personnel Management', New York, Mc Grew Hill Book Company, International Edition, 1984.
- 3. Monappa, A & Saiyadain M. 'Personnel Management', 2<sup>nd</sup> ed., New Delhi, Tata McGraw-Hill, 1966.
- 4. Pattnayak, 'Human Resource Management', Prentice Hall of India.
- 5. Mamoria C.B., 'Personnel Management', Himalaya Publication.
- 6. R.S. Dwivedi, 'Managing Human Resource', Galgotia Publishing Ltd.

# FINANCIAL MANAGEMENT

COURSE NO. CP: 204 Max. Marks (Ext. Exam) : 80 Min. Pass Marks : 32

### **OBJECTIVES:**

The purpose of this course is to acquaint the students with the broad framework of financial decision-making in a business unit.

#### **COURSE CONTENTS:**

Unit – I Aims and Objectives of Financial Management; Financial Analysis and Control. Cost – Volume Profit Analysis.

- Unit –II Operating and Financial Leverage. Time value of Money; Investment and Capital Structure Decisions, Instruments of Long Term Finance.
- Unit –III Cost of Different sources of Raising Capital, Weighted Average cost of Capital; Optimum Capital Structure.
- Unit IV Basics Concept of Standard Costing; Budget Budgetary Control and Zero Base Budgeting. Methods of Capital Budgeting.
- Unit V Management of Working Capital-Cash Receivables and Inventory management. Internal Financing and dividend Policy.

### **SCHEME OF EXAMINATION:**

Total Marks : (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- Hampton, John, 'Financial Decision Making', Englewood Cliffs, New Jersey, Prentice
   Hall
   Inc. 1997.
- Van Home, James C. 'Financial Management and Policy', 10<sup>th</sup> ed, New Delhi, Prentice Hall of India, 1997.
- 3. Pandey I. M., 'Financial Management', Vikas Publication.
- 4. Khan & Jain, 'Financial Management', Tata Mc Graw Hill.
- 5. Prasanna Chandra., 'Financial Management', Tata Mc Graw Hill.
- 6. Sharma & Gupta, 'Financial Management', Kalyani Publication.

# **MARKETING MANAGEMENT**

COURSE NO. CP: 205 Max. Marks (Ext. Exam) : 80

Min. Pass Marks : 32

### **OBJECTIVES:**

The purpose of this course is to develop an understanding of the underlying concepts, strategies and issues involved in the marketing of products and services.

### **COURSE CONTENTS:**

Unit –I Nature and scope of marketing, Corporate orientations towards the marketplace. The Marketing Environment and Environment Scanning;

Unit –II Marketing information system and Marketing research, Understanding consumer and Industrial markets, market segmentation, Targeting and positioning;

Unit –III Product decisions, product mix, product life cycle, new product development, branding and packaging decisions, Pricing methods and strategies, Promotion decision-promotion mix, advertising, sales promotion, publicity and personal selling;

Unit –IV Channel management-selection, co-operation and conflict management, vertical marketing implementation and systems, Organizing and implementing Marketing in the organization;

Unit-V Evaluation and control of marketing efforts; New issues in marketing-Globalization, Consumerism, Green marketing, Legal issues.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Enis, B.M. 'Marketing Classics: A Selection of Influential Articles', New York, McGraw Hill, 1991.
- 2. Kotler, Philip and Armstrong, G. 'Principles of Marketing', New Delhi, Prentice Hall of India, 1997
- 3. Kotler, Philip, 'Marketing Management Analysis, Planning, Implementation and Control', New Delhi, Prentice Hall of India 1994
- 4. Ramaswamy, V S and Namakumari, S. 'Marketing Management Planning Control', New Dehli, MacMillan, 1990
- 5. Stanton, William, J. 'Fundamentals of Marketing', New York, McGraw Hill, 1994.
- 6. Neelamegham, S. 'Marketing in India: Cases and Readings', New Delhi Vikas, 1988.
- 7. Saxena Rajan., 'Marketing Management', Tata McGraw Hill.
- 8. Sontakki C.N., 'Marketing Management', Kalyani Publication.

# PRODUCTION AND OPERATIONS MANAGEMENT

Min. Pass Marks : 32

### **OBJECTIVES:**

The Course is designed to acquaint the students with decision making in: Planning, scheduling and control of Production and Operation functions in both manufacturing and services, Productivity improvement in operations through layout engineering and quality management etc. Effective and efficient flow, replenishment and control of materials with reference to both manufacturing and services organizations.

### **COURSE CONTENTS:**

- Unit I Nature and Scope of Production and Operations Management; Facility Location; Types of Manufacturing Systems & Layouts; Layout Planning and Analysis;
- Unit II Material Handling-Principles-Equipments. Line Balancing-Problems; Operations decisions-Production Planning and Control in Mass Production, in Batch/ Job Order Manufacturing;
- Unit III Capacity Planning Models; Processplanning, Aggregate Planning Scheduling, Work Study, Method Study, Work Measurement, Work Sampling;
- Unit IV An Overview of Material Management, Material Planning and Inventory Control; Purchase and Store Management.
- Unit V Industrial Safety; Total Quality Management including Modern Production Management practices Just in Time (JIT), KANBAN, 5-S, Kaizen, Total Productive Maintenance (TPM), and 3-M (Muri, Mura, Muda).

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Adam, E & Ebert, R.J. 'Production and Operations Management', 6<sup>th</sup> ed. New Delhi, Prentice
  - Hall of India, 1995.
- 2. Chary, S.N. 'Production and Operations Management', New Delhi, Tata McGraw Hill, 1989.
- 3. Moore, FG and Hendrick, T.E., 'Production/ Operations Management', Himalaya Publication.
- 4. Chunawalla, 'Production and Operations Management', Dr. K. Aswathappa, 'Production Management', Himalaya Publication.
- 5. Buffa, E.S., 'Modern Production Management', New York, John Wily, 1987.

# **RESEARCH METHODOLOGY**

COURSE No. CP: 207 Max. Marks (Ext. Exam) : 80
Min. Pass Marks : 32

# **OBJECTIVES:**

To equip the students with the basic understanding of the research methodology and to provide an insight into the application of modern analytical tools and techniques for the purpose of management decision making.

## **COURSE CONTENTS:**

- Unit I Introduction to Research Methodology Meaning, Objectives, Significance of Research in Management; Importance and scope of Research Methodology.
- Unit II Research Process Defining Research Problem; Setting of Hypothesis; Research Design Exploratory, Descriptive and Experimental Research Designs;
- Unit III Sampling Design Steps in Sampling Design; Criteria of Selecting a Sampling Procedure, Characteristics of Good Sample Design; Types of Sample Design;
- Unit IV Data Collection-Primary and Secondary data; Observational and Survey Methods; Questionnaire Design; Processing of Data Editing, Coding, Classification, Field Work and Tabulation of Data;
- Unit V Analysis and Report Writing Selection of Appropriate Statistical Techniques; Parametric Test for hypothesis testing t test, Chi Square test; Characteristics of Non Parametric Test; One-way ANOVA; Report writing.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, External 80) = 100 marks

### PATTERN FOR EXTERNAL EVALUATION:

Sec. A: (Short Answers) 4 out of 8  $4 \times 8 = 32$  Marks. Sec. B: (Essay type & case) 3 out of 5  $3 \times 16 = 48$  Marks.

- 1. Bennel, Roger; 'Management Research', ILO,.
- 2. Gupta, S.P. 'Statistical Methods', 30<sup>th</sup> ed., Sultan Chand, New Delhi, 2001.
- 3. Golden, Biddle, Koren and Karen D. Locke; 'Composing Qualitative Research', Sage Pub. 1997.
- 4. Kothari C.R., 'Research Methodology', Wishwa Prakashan.
- 5. Dwivedi R.S., 'Research Methods in Behavioural Sciences', Macmillan.

# **PROJECT MANAGEMENT**

Course No:208 Max Marks: Ext Ex: 80 Min Pass Marks : 32

### **OBJECTIVE**:

To familiarize the students with the fundamental concepts and methods of Project Management, Evaluation, Financing and Control.

### **COURSE CONTENTS:**

- **Unit I**: Planning Overview; Strategy and Capital Allocation; Generation and Screening of Project Ideas
- **Unit II**: Analysis Market and Demand Analysis, Technical analysis, Financial Estimates and projections.
- **Unit III**: Selection: Basic Techniques The Time Value of Money, Investment Criteria, Project Cash

flows, The Cost of Capital, Stand – Alone Risk Analysis; Portfolio Theory and Capital Budgeting.

- **Unit IV**: Financing: Financing of infrastructure and other Projects, its Capital Structure & Methods of Offering; Venture Capital and Private Equity
- **Unit V**: Project Implementation and Review– Evaluation and Control; Project Network Techniques;

use of PERT and CPM. Cost and Time overrun; Administrative aspects of Project Review.

### **SCHEME OF EXAMINATION:**

Total Marks: (Internal 20, external 80) = 100 Marks

### PATTERN OF EXTERANL EVALUATION:

Sec A: (Short answer) 4 out of 8 4x8 = 32 Marks Sec B: (Essay type and case) 3 out of 5 3x16 = 48 Marks

### **REFERENCE BOOKS:**

- 1. Projects, Planning Analysis, Selection, Implementation & Review Prasanna Chandra. Tata McGrawhill India Ltd..
- 2. Richman, Larry. (2008). Project Management: Step-by-step. Prentice Hall India
- 3. David I. Cleland Project Management: Strategic Design and Implementation Mcgraw Hill Inc.
- 4. Text Book of Project Management, P.Gopalakrishnan and VE Rama Moorthy Mcmillan India Ltd.,
- 5. Project Management and Control Narendra Singh Himalaya Publishing House.